

All opener warranties are provided by the **opener manufacturer**, Martin Door does not provide opener warranties.

Tech Support contact information is as follows:

1. Marantec:

Any issues with a Marantec Opener should be addressed with Marantec tech support via phone or email. They will trouble shoot the problem and issue an authorization to replace or repair. In most cases Marantec will send the part/opener to the dealer. If we supply the replacement part or opener the customer/dealer must supply the authorization number. We must return the part or opener to Marantec for credit.

a. 1-888-622-2489

b. https://www.marantecamerica.com/mac/Contact_Marantec_America.html

c. <https://www.marantecamerica.com/warranty/> Home owner should register their opener warranty.

Product Warranty

Marantec products are being manufactured according to highest quality standards. This quality is based on our widely patented expertise, coupled with our international experience and technical production standards. All Marantec products undergo extensive testing in our own test center before leaving our factory and meet all UL 325, CSA and FCC requirements.

You can, therefore, rest assured that you own one of the safest, most reliable opener systems in the world that will provide you with many years of reliable, trouble-free performance.

All Marantec garage door opener systems in the Synergy Collections are available with a limited lifetime warranty on the motor as well as the belt and chain drive system. This limited lifetime warranty includes the gear assembly - a major difference in comparison to our competition.

Synergy 380, 370 and 360 also offer a limited 8-year warranty on electronics. Synergy 270 includes a 4-year limited warranty on all electronics, while Synergy 260 is available with a 2-year limited warranty on electrical components.

2. Chamberlin / LiftMaster

Any issues with a Liftmaster Opener should be addressed with Liftmaster tech support via phone or email. They will trouble shoot the problem and issue an authorization to replace or repair. In most cases Liftmaster will send the part /opener to the dealer. If we supply the replacement part or opener the customer/dealer must supply the authorization number. We must return the part to Liftmaster for credit.

a. 800-528-5880

b. <https://www.liftmaster.com/customer-support/contact-us>

c. <https://liftmaster.registria.com/en-us/reg> Home owner should register their opener warranty.

LIFTMASTER® LIMITED WARRANTY

LiftMaster ("Seller") warrants to the first retail purchaser of this product, for the residence in which this product is originally installed, that it is free from defects in materials and/or workmanship for a specific period of time as defined below (the "Warranty Period"). The warranty period commences from the date of purchase.

WARRANTY PERIOD			
Parts	Motor	Accessories	Battery Backup
1 year	Lifetime	1 year	1 year

The proper operation of this product is dependent on your compliance with the instructions regarding installation, operation, and maintenance and testing. Failure to comply strictly with those instructions will void this limited warranty in its entirety.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, call 1-800-528-9131, toll free, before dismantling this product. You will be advised of disassembly and shipping instructions when you call. Then send the product or component, pre-paid and insured, as directed to our service center for warranty repair. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller's sole option) at no cost to you and returned pre- paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller's sole option. [You are responsible for any costs incurred in removing and/or reinstalling the product or any component].

ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE FOR THE RELATED COMPONENT(S), AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some States and Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE CAUSED BY IMPROPER INSTALLATION, OPERATION OR CARE (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT), LABOR CHARGES FOR REINSTALLING A REPAIRED OR REPLACED UNIT, REPLACEMENT OF CONSUMABLE ITEMS (E.G., BATTERIES IN REMOTE CONTROL TRANSMITTERS AND LIGHT BULBS), OR UNITS INSTALLED FOR NON-RESIDENTIAL USE. THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS WITH, OR RELATING TO, THE GARAGE DOOR OR GARAGE DOOR HARDWARE, INCLUDING BUT NOT LIMITED TO THE DOOR SPRINGS, DOOR ROLLERS, DOOR ALIGNMENT OR HINGES. THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY PROBLEMS CAUSED BY INTERFERENCE. UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL SELLER'S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR US ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.

Some states and provinces do not allow the exclusion or limitation of consequential, incidental or special damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province.